

# Strategic Plan 2016-2019

**MISSION**  
The Algoma NPLC is committed to providing timely, patient-centered, innovative, excellent primary care.

**VISION**  
Together, improving quality of life through a collaborative health care team.

## PRIORITIES

Recruit and retain the best and brightest

- Position Algoma NPLC as an employer of choice
- Attain full staffing levels
- Monitor staff engagement
- Provide a quality work environment

Proactively foster relationships

- Expand professional networks and advocate for the clinic
- Build collaborative board/ leadership relationship

Strengthen leadership and governance

- Ensure clarity of board role
- Ensure decisions are reflected in policies
- Utilize technology-based resources

Grow patient-centered approach to care

- Measure patient satisfaction and define targets for improvement
- Improve accessibility system integration technology

Foster growth and development

- Identify focus for growth and development
- Continue to promote and strengthen community partnerships and inter-professional teamwork
- Have a space that is reflective of clinic needs/goals
- Secure human, physical and financial resources to support growth and development.

## STRATEGIES

**VALUES**  
Collaboration, Respect and Integrity, Honesty and Trust, Compassion and Diversity

  
Wendy Payne, Board Chair

Feb-12/18  
Date of Approval