

Algoma

Nurse Practitioner-Led Clinic

Monthly Leadership Team Board Report – May 2022

The Pulse

Activities are gradually returning to pre-pandemic levels. Active screening at the entrance has been discontinued. In clinic traffic remains high.

Clinic Activities:

During the month of May

Phone appointments: 20-30%

In clinic appointments: 70-80%

Human Resources

- Caitlin Castellani accepted a part-time position (0.6 FTE).
- Julie Briglio accepted to remain with clinic for at least 3 years (0.4 FTE)
- Permanent RN Alaina Harten has resigned from her position. Recruitment process has started. Maternity leave 1: contract is converted to permanent position (Debora Osei), She inherits Caitlin's caseload
Maternity Leave 2; Jennifer hussey started on September 13th 2021. Currently covering Sara's caseload. Her contract will end the second week of September 2022.

Contractor NPs :

Kim Greenwood:contractor NP1 working(3.5 hours twice a week).

Natalie Ethier: Contractor NP2 working (1 day per week until September 2022)

Sara Bullock indicated that they will be back in September 2022.

Dashboard

- 1- Number of visits remain stable. As restrictions are lifted, a rise in visit numbers is expected.
 - Total patient panel:2574. Goal is 2800 for September 2022 (approx. 50 intakes per month). We reached only 50% of the goal this month. We had to cancel intake days to address a bottle neck in access.
 - Otherwise, uneventful month

Capital Expansion:

- We are still waiting for the MOH response regarding a potential increase to our operational funding.

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OHT:

Only update is the hiring of the new director of transformation.

MOH Announcements

- 5000\$ nursing retention bonus funding will be flowing from Primary care branch. Memo describing eligibility criteria and reporting information was received. Required paperwork was submitted to MOH on April 30th 2022.
- As of July 1st, NPs will be able to order MRIs and CTs. Our NP team will be completing education provided by NPAO on this topic.

QIP:

- Clinical viewer implementation exploration

Staff engagement survey :

Overall, results suggest a very good level of morale and engagement. The team will be consulted at the next team meeting to discuss indicators for which performance was poor.

Strategic Plan:

Initiatives/actionable items	Status
Ottawa model implementation (tobacco cessation)	In progress
Digital health initiative implementation	Implementation of e-referrals- COMPLETED Accuro engage trial, in progress
Online scheduling being explored	Included in Accuro Engage trial
Website updates	In progress, on track
Participation in CQIP	In progress, on track
Total patient panel 2800 by Sept 2022	ongoing
Strategic Plan with Jody Rebek, due date: AGM	In progress
Team building activity with Jody Rebek	Completed
Explore in-clinic phlebotomy (discussions with lifelabs)	May 2 nd 2022. Launched as planned. Going well
Annual Operating plan due date: AGM submission to MOH (May 27 th 2022)	In progress

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Patient advisory committee	Implementation deadline 01/2023
Education programs	Chronic pain management- new cohort 05/2022 Depression-anxiety – tentative 09/2022 Weight management- on hold