Algoma Nurse Practitioner-Led Clinic 2020-2021 Dashboard Report

		Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
Key Performance Indicators	Access	1. Total Number of Active Clients											
		2031	2029	2027	2023	2021	2015	2010	2038	2089	2123		
		2. Total Number of Client Visits Per Month											
		90	617	570	593	834	550	618	1031	838	483		
		3. Total Number of Client Visits Per Provider Group Per Month											
		NP - 42	NP - 487	NP - 430	NP - 370	NP - 366	NP - 141	NP - 156	NP - 393	NP - 300	NP - 317	NP -	NP -
		RN - 0	RN - 7	RN - 0	RN - 0	RN - 0	RN - 0	RN - 0	RN - 0	RN - 0	RN - 0	RN -	RN -
		RPN - 17	RPN - 46	RPN - 45	RPN - 125	RPN - 382	RPN - 310	RPN - 365	RPN - 546	RPN - 469	RPN - 80	RPN -	RPN -
		RSW - 7	RSW - 56	RSW - 75	RSW - 85	RSW - 76	RSW - 84	RSW - 67	RSW - 79	RSW - 61	RSW - 77	RSW -	RSW -
		PH - 24	PH - 21	PH - 20	PH - 13	PH - 10	PH - 15	PH - 30	PH - 13	PH - 8	PH - 9	PH -	PH -
		4. Total Number of Phone Follow-Ups Per Provider Group Per Month											
		NP - 415	NP - 237	NP - 99	NP - 100	NP - 86	NP - 18	NP - 37	NP - 43	NP - 55	NP - 19	NP -	NP -
		RN - 31	RN - 0	RN - 0	RN - 0	RN - 0	RN - 0	RN - 0	RN - 0	RN - 0	RN - 0	RN -	RN -
		RPN - 76	RPN -172	RPN - 251	RPN - 416	RPN - 338	RPN - 307	RPN - 340	RPN - 324	RPN - 298	RPN - 444	RPN -	RPN -
		RSW - 1	RSW -3	RSW - 2	RSW - 10	RSW - 12	RSW - 10	RSW - 7	RSW - 4	RSW - 5	RSW - 7	RSW -	RSW -
		PH - 6	PH - 8	PH - 10	PH - 14	PH - 11	PH - 15	PH - 9	PH - 17	PH - 14	PH - 10	PH -	PH -
		5. Total Number of Clients Not Able to Access Care Within Three (3) Days of Requested Date											
		0	0	0	0	0	0	0	0	0	0		
		6. Total Number of Patient Complaints Received											
		0	0	0	0	0	0	0	0	0	0		
		7. Total Number of Patients on Waiting List (Inlcuding longest date)											
							695 - 10/18		652 - 07/18	652- 07/18	613 -07/18		
		8. Total Number of Patient Intakes											
								1	2	5	21		
	Human Resources	9. Total Number of Staff Complaint Received by Leadership Team											
		0	0	0	0	0	0	0	0	0	0		
		10. Total Number of New Hires (Funded FTE's)											
		0	0	0	0	1	0	1	0	1	0		
		11. Total Number of Team Member Departures (Funded FTE's)											
		0	0	0	0	1	0	0	1	1	0		
		12. Total Number of Staff Vacancies (Funded FTE's)											
		0	0	0	0	0	0		1	2*	1*		
		13. Total Number of Days the Clinic Was Closed (not incl. weekends or stat holidays)											

	1	0	2	2	1	1		1	2	1		
H&S	14. Total Number of Incident Reports Completed											
	0	0	0	0	0	0		0	0	0		

* 1 Temp Vacancy RN

Legend for Algoma Nurse Practitioner-Led Clinic 2020-2021 Dashboard Report

Total Number of Active Clients	Total number of registered patients with the EMR status 'active'
Total Number of Client Visits Per Month	Total number of indivdual patient visits for all provider groups for the month
Total Number of Client Visits Per Provider Group Per Month	Total number of indivdual patient visits per provider for the month
Total Number of Phone Follow-Ups Per Provider Group Per Month	Total number of phone follow-ups for individual patients per provider group in the month (> 5min)
Total Number of Clients Not Able to Access Care Within Three (3) Days of Requested Date	Total number of patient requests unable to be seen within three (3) days
Total Number of Patient Complaints Received	Total number of written complaints from patients received by the Leadership Team
Total Number of patients on waiting list including longest date on list	Total number of patients on waiting list that have not been brought into clinic as new patients, with the date
Total Number of patient intakes	Total number of new patients that have been taken off of the waiting list for the month
Total Number of Staff Complaint Received by Leadership Team	Total number of written complaints from team members received by the Leadership Team
Total Number of New Hires (Funded FTE's)	Total number of newly hired team members for the month
Total Number of Staff Departures (Funded FTE's)	Total number of team members who have been terminated, quit, or began a long-term leave
Total Number of Staff Vacancies (Funded FTE's)	Total number of unfilled position in clinic
Total Number of Days the Clinic Was Closed (not incl. weekends or stat holidays)	Total number of days clinic was closed where patients were not scheduled
Total Number of Incident Reports Completed	Total number of written incident reports received during the month