

Algoma

Nurse Practitioner-Led Clinic

Monthly Leadership Team Board Report – Sept 2021

The Pulse

The current Covid 19 pandemic continued to impact our activities during the last months. We continue to increase our in clinic traffic. The measures implemented to mitigate the increase workload seem to have been successful. Team morale has improved in the last month.

Clinic Activities:

Remote visits:20-30% in person visits: 70-80%

Human Resources

- Receptionist: new receptionist, Kristen Champagne's first day is on October 13th 2021.
- Nurse Practitioner:
Maternity leave 1: temp NP with us until 04-05/2022
Maternity Leave 2; Temp NP confirmed for 09-2021 to 09-2022: Jennifer hussey started on September 13th 2021
Contractor NP: contractor NP working(3.5 hours twice a week).
- Permanent RN has returned to work and is on gradual return to work schedule.

HR concerns:

- 1 staff remains disengaged and disgruntled. Thankfully, she has not engaged in inappropriate behaviors. No new incidents and no negative impact on the team.

Dashboard

1- decrease in total Visit numbers and NP visit numbers:

- vacation during the first week of September (2 NPs)
- transient vacancy for 1 NP position (Taylor ended in 30/08 and Jen starts seeing patient on September 20th)

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2- decrease in september intakes

- vacations, transient vacancy in 1 NP position
- Total patient panel:2296 (this number includes intakes scheduled for October 2021)

Capital Expansion:

1. 390 Mcnabb St (4260sqft)
2. 405 Queen St (4000sqft)
3. Sault College is able to offer an additional 820 sqft which would bring us approx 3700 sqft. IDEA is working on floor plans
4. Re-submission is planned for end of October 2021(previously planned for beginning of October 2021)

OHT:

The LC met in September. The main highlights include:

- Review of the citizen panel report
- Presentation: Algoma Covid 19 pandemic recovery plan for older adults and their caregivers
- cQIP: SAH, Primary care long term care working together on first joint Quality Improvement indicators
- Wellness Bus: 60-70 patients per week. Exploring different ways to secure permanent funding to insure sustainability of this important initiative.
- Primary Care Communication Protocol: OH clearly expressed that for OHT to be successful, Primary care needs to be heavily involved. This protocol is our OHT's plan to support and nurture the involvement of providers and their organizations.

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Strategic Plan:

- Online scheduling being explored (Digital strategy). Funding may be available to support this innovation. However it is time limited (2 years)
- Website updates
- Participation in cQIP
- Total patient panel (2500-2600 by 03-2021)
- Clinic Relocation/expansion
- SP facilitators: ViVe strategy, Gisele Guenard, Laridae Consulting group. We are awaiting quotes