

October 2021

UPDATE TO LEADERSHIP COUNCIL

As part of an effort to "work out loud" or a commitment to radical transparency, the AOHT Transformation Office will provide an update to Leadership Council as an agenda item every meeting, however, it is up to Members to flag any items in these updates for discussion during the meeting itself.

Please note that we are launching a quarterly newsletter in October. Due to legislation, individuals must sign themselves up for the newsletter and as such, we will be asking that you forward this information to your staff.

MINISTRY/FUNDER HIGHLIGHTS

- Met with the Ministry of Health and Ontario Health on 13 October to discuss the following (with notes included):
 - **o Implementation Funding** The Ministry of Health would continue to be the funder for the AOHT (to whom we have accountabilities) and has requested continued funding to support implementation activities (i.e. to fund the AOHT Transformation Office).
 - Population Health Management Funding As part of the work in planning for our population, many gaps have emerged ranging from frail older adults to community-based mental health supports where essential health services are not available or funded. We were advised to work with OH North proactively when we identify service-level or health human resource gaps to be able to advocate for funding.
 - **o** Analytics, Evaluation and Digital Health We shared the lack of foundational resources in this area within the AOHT. The Digital Health Branch is looking into how they might address some baseline capacity issues to undertake this work in OHTs.
 - Strategic Planning We were urged to continue planning as a system (2022-2025) in a manner that is inclusive of East and North Algoma, and our partners with Maamweysing as we would be expected to work with them as their populations frequently access services in Sault Ste Marie and Area.

DRAFT ANNUAL PLAN – PROGRESS & UPDATES:

1. Strengthening Care Closer to Home integrate care to improve the patient experience and access Deliverable: Implement post-falls pathway across community, hospital and primary care

- Work progressing towards launch of Post-Falls Pathway in early November. There were some privacy and process concerns that were raised. We want to ensure that we have those pieces right, therefore pushed launch date a couple weeks.
- Post-COVID Recovery Plan: Plan is currently being shared across health organizations and public feedback sessions are currently in process. The recovery plan is being used a foundational document to drive grant development (i.e. Test of Change Funding Opportunity) and strategic planning

Deliverable: Design and launch an integrated complex chronic disease management programme

• There have been no activities related to this deliverable

Deliverable: Design and launch the Community Wellness Bus

- Data collection for the developmental evaluation is complete and analysis underway. It is expected that the evaluation results will be shared at the November 15 Leadership Council Meeting
- An Expression of Interest with funding from CMHA has been released to hire someone to support planning to expand CWB services, including identifying feasible next steps in expanding access integrated community-based mental health and addictions supports <u>https://www.algomaoht.ca/opportunities</u>
- A number of partners have approached staff and managers to become part of the Community Wellness Bus. SAH/CMHA are working on a partnership guide to clarify ways to partner on the serive.

Deliverable: Support community-based approached to reduce the impact of COVID19

- An agreement was shared with Laurentian / Centre for Rural and Urban Health Research. They are reviewing the draft evaluation plan and helping to develop the evaluation tools.
- A memo was received from Ontario Health and the Ministry of Health re: collaboration on fall vaccine planning (see Item 3.1).

Deliverable: Develop an OHT patient navigation and healthcare navigation service *new*

• Hired Dana Simpson as a consultant to complete deliverables outlined by Ontario Health. This includes a directory of assets and services within Algoma complete with referral workflows by March 2022. The project kick-off meeting was held October 12th and a subsequent regional meeting (date TBD) will be held to explore the required deliverables in more detail.

2. Engaging Patients and Communities in Co-design *use upstream engagement and on-going connection to improve health system outcomes*

Deliverable: Convene a Citizen's Reference Panel

• Deliverable is complete.

Deliverable: Develop and operationalize a patient engagement framework

• *See Item 4.2.* The Engagement Working Group is convening around how to operationalize the framework.

Deliverable: Test and launch Caregiver ID programme

• The Caregiver ID Toolkit has been identified as an Implementation Tool by the Ontario Hospital Association (*see <u>here</u>*)

3. Building a Foundation for Collaboration create a unified network of organizations to better serve the community

Deliverable: Develop a mechanism to measure performance and advance quality improvement

- Next month's Leadership Council will include further information and discussion on the performance dashboard and measurement. Please note that the Algoma OHT Data Package is included in the meeting (*See Item 4.3*)
- Paula Blackstein-Hirsch will be leading a discussion on the role of Leadership Council in advancing quality improvement at the population level (*See Item 2.1*)

Deliverable: Operationalize collaborative decision-making across clinical stakeholders, organizational leaders and boards of directors

- A meeting was hosted with Algoma OHT and Maamweysing on Friday 13 October to discuss how we might collaborate more closely.
- A board-to-board information session and discussion is being planned on December 7 where all boards of directors are welcome to attend.

• A semi-annual clinical forum was identified as a mechanism for frontline engagement in our Primary Care Communications Protocol and will be discussed at the meeting (*See Item 3.5*)

Deliverable: Develop a Harmonized Information Plan to guide digital priorities

- The first information session, *Setting the Foundation for Health Information Sharing in the Algoma OHT* was held on October 18. Working sessions are planned on:
 - Nov 22: Setting the Foundation for Information Sharing in Algoma for Chief Executives and Privacy Leads
 - Dec 13: Health Information Management for Privacy Leads
- Two applications are being considered as part of the digital and innovation funding envelopes, including Tests of Change (to fund elements of the Post-COVID19 Recovery Plan for Older Adults and their Caregivers) and Clinical Systems Renewal (to fund foundational analytical work and information sharing).

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