

# Algoma

## *Nurse Practitioner-Led Clinic*

### Monthly Leadership Team Board Report – OCT 2021

#### **The Pulse**

The current Covid 19 pandemic continued to impact our activities during the last months. We continue to increase our in clinic traffic. Team morale is good.

#### **Clinic Activities:**

Remote visits:20-30% in person visits: 70-80%. Limits to in-person assessment have been lifted. Waiting area is now open. Physical distancing recommendations limit occupancy to a max of 5 patients.

#### **Human Resources**

- Receptionist: new receptionist, Kristen Champagne's first day is on October 13<sup>th</sup> 2021.
- Nurse Practitioner:  
Maternity leave 1: temp NP with us until 04-05/2022  
Maternity Leave 2; Temp NP confirmed for 09-2021 to 09-2022: Jennifer hussey started on September 13<sup>th</sup> 2021  
Contractor NP: contractor NP working(3.5 hours twice a week).
- Permanent RN has returned to work and is on gradual return to work schedule.

#### **HR concerns:**

- 1 staff remains disengaged. No new incidents and no negative impact on the team.

#### **Banked time policy:**

- The policy was updated and now provides a system by which banked time/lieu time may be approved, accrued and used by the employees.

#### **Covid vaccine policy:**

- The policy was created to ensure staff, patients and community partners have the highest protection deom COVID while at the Algoma NPLC.

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### Dashboard

- 1- decrease in total Visit numbers and NP visit numbers:
  - We were able to return above the 600 encounters for the month.
  - We remain lower than June or August because our 4 th NP is gradually increasing her daily workload.
  - Total patient panel:2351 ( +55,this number includes intakes scheduled for November 2021)

### Capital Expansion:

1. Sault College is able to offer an additional 820 sqft which would bring us approx 3700 sqft. IDEA is working on floor plans. Analysis is taking more time then initially planned
2. Re-submission is planned for end of November 2021

### OHT:

The LC met in October. The main highlights include:

- Hiring of Kate Dewhirst to help understand how organizations can safely share health information
- Discussion about the possibility of permanently embedding care coordination in primary care. We are awaiting a response from MOH
- Funding application for remote mental health and addiction project funding. This is spearheaded by SAH
- Significant progress in post fall pathways initiative

### QIP:

- 7 day post hospitalization follow up: 85% (78% Q1)
- 49 %, 808 are eligible, of our patients were offered the cervical cancer screening test. 29% had the PAP test. Admin processes are being reviewed to improve our performance before the end of the fiscal year (goal 60%).

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### **Strategic Plan:**

- Online scheduling being explored (Digital strategy). Funding may be available to support this innovation. However it is time limited (2 years)
- Website updates
- Participation in cQIP
- Total patient panel ( 2500-2600 by 03-2021)
- Clinic Relocation/expansion
- Strategic plan: With Jody Rebek, Spring 2022
- Team building activity December 2021