

Section One

The Board understands its role and effectively performs in the following areas;

Strategic Planning

Agree	This is taking longer than it should
Agree	Strategic plan in progress
Strongly agree	
Agree	
Agree	Discussion and regular committee meetings

Financial Oversight

Strongly agree	
Agree	
Strongly agree	
Agree	
Strongly Agree	Documents and board review monthly

Quality Improvement

Agree	
Neither Agree nor Disagree	Need to have clear strategic plan with objectives and goals to measure quality better
Agree	
Agree	
Strong Agree	QIP goals clear and measurable

Risk Management

Strongly agree	
Neither Agree nor Disagree	Need to have a plan to determine financial and clinical liabilities
Strong Agree	
Agree	
Agree	

The Board understands and performs its governance role, and does not become overly involved in management issues

Strongly agree	
Agree	
Agree	
Agree	
Agree	Good support and alignment with role

The Board makes decisions that are consistent with the organizations mission, vision, and values

Agree	
Agree	In progress
Strongly agree	
Agree	
Strongly agree	The clinic's best interests are always upheld

The Board ensures the strategic plan is being implemented and makes decisions that are consistent with the strategic plan

Neither Agree nor Disagree	The strategic plan is not finalized so it is difficult for the board to move forward
Neither Agree nor Disagree	in progress
Agree	
Agree	
Strongly Agree	Transparent

Section Two

The Board has the necessary committees to do its work

Agree	
Agree	
Agree	
Agree	
Agree	

Committee terms of reference (ToR) are used to fulfill roles and responsibilities

Agree	
Agree	
Agree	
Agree	
Agree	This is a reference point utilized

Committee reports are effective in providing necessary information to the Board

Agree	
Disagree	Need governance and nominating committee minutes
Agree	
Agree	
Strongly Agree	Excellent communication

Each committee evaluates its own performance and results are acted upon

Agree	
Disagree	
Agree	
Neither Agree nor Disagree	
Strongly Agree	

Section Three

The Board meets a sufficient amount of times per year

Strongly Agree	
Agree	
Strongly Agree	
Agree	
Strongly Agree	

The Board meets at the appropriate time of day

Strongly Agree	
Agree	
Agree	
Agree	
Strongly Agree	

Meeting materials are generally received in advance of the meetings

Strongly Agree	
Agree	
Agree	
Agree	
Strongly Agree	

Materials are appropriate and prepare members to make decisions

Strongly Agree	
Agree	There are occasions when minutes of committees are missing
Agree	
Agree	
Strongly Agree	

Meeting discussions focus on the most relevant topics, issues and concerns which support the Clinic

Strongly Agree	
Agree	
Agree	
Agree	
Strongly Agree	

Meetings are structured so there is sufficient time for discussion of decision items

Strongly Agree	
Agree	
Agree	
Agree	
Strongly Agree	

The Board deals with in-camera business appropriately

Agree	
Agree	
Agree	
Agree	
Strongly Agree	

Minutes accurately reflect Board discussions and processes

Agree	
Neither Agree nor Disagree	At times more detail of minutes are required especially with details of discussions.
Agree	
Agree	
Strongly Agree	

Board meetings are productive

Agree	
Agree	
Agree	
Agree	
Strongly Agree	

Virtual Board Meetings (Zoom) are effective

Neither Agree nor Disagree	
Neither Agree nor Disagree	not as effective discussion electronically
Agree	
Agree	
Strongly Agree	

Board members contribute their skill and experience

Strongly Agree	
Agree	
Strongly Agree	
Agree	
Agree	

The division of authority and responsibilities of the Board and the Executive Director-NP Lead are clear

Strongly Agree	
Agree	
Agree	
Agree	
Strongly Agree	

Board members respect and value the views of all members of the Board

Strongly Agree	
Agree	
Agree	
Agree	
Strongly Agree	

Board Members come prepared to meetings

Neither Agree nor Disagree	
Agree	
Agree	
Agree	
Strongly Agree	

The Board Portal is readily accessible and used by Board members

Agree	
Neither Agree nor Disagree	There needs to be some clarification regarding current documents and historical documents
Strongly Agree	
Agree	
Strongly Agree	

Board members treat each other with courtesy and respect

Strongly Agree	
Agree	
Agree	
Agree	
Agree	

Board members respect and value the contributions of the Executive Director-NP Lead

Strongly Agree	
Agree	
Strongly Agree	
Agree	
Strongly Agree	

Board members respect the confidentiality of Board discussions

Strongly Agree	
Agree	
Strongly Agree	
Agree	
Strongly Agree	

Board members declare conflicts as required

Strongly Agree	
Agree	
Agree	
Agree	
Strongly Agree	

Board members are aware of and adhere to the Board Code of Conduct

Agree
Agree
Strongly Agree
Agree
Strongly Agree

The Board currently has an appropriate range of expertise, experience/background, skills set, and diversity to make it an effective governing body

Strongly Agree
Agree
Agree
Agree
Agree

The Board utilizes an effective process for identifying the characteristics that new members should bring to the Board

Strongly Agree
Strongly Agree
Agree
Agree
Strongly Agree

Board member orientation was timely, relevant, and adequate

Agree
Agree
Neither Agree nor Disagree
Agree
Agree

My understanding about the requirements of serving on the Board were consistent with my actual experience of Board work

Strongly Agree
Agree
Agree
Agree
Agree

Please rate you overall volunteer experience for the past year with our organization

Quite Satisfied
Quite Satisfied
Quite Satisfied
Quite Satisfied
Quite Satisfied

How likely are you to continue volunteering at our organization in the future

Moderately Likely
Quite Likely
Extremely Likely
Quite Likely
Extremely Likely

How likely are you to recommend our organization to others as a place to volunteer?

Extremely Likely
Quite Likely
Quite Likely
Quite Likely
Extremely Likely