# Monthly Leadership Team Board Report May 2024

## **The Pulse**

Activities continue to slightly surpass pre-pandemic levels. Masking continues to be mandatory only if staff or patients are experiencing upper respiratory tract infection symptoms. Team morale remains good.

#### **Clinic Activities:**

Phone appointments: 15% In clinic appointments:85%

#### **Human Resources**

- Lyndsay Suurna: paused contractor work until May 2024. Possibly resuming in June 2024.
- 1 NP Student
- Jennifer Hussey continuing her contract work with us
- Chelsea G. starting position on April 22<sup>nd</sup> 2024
- Alaina H temporarily replacing Maija (sick leave and NP placement)
- Natalie Ethier: would like to pause until spring 2024
- Juli Briglio: contractor NP working 1-2 times per month, seeing GYNE and Derm patients and community members.
- Caitlin Castellani remains at 0.6 FTE.
- Sara Rocchetta currently on maternity leave.
- Current vacancies: 0.4 FTE ( NPLC NP)



### **Capital Expansion:**

Conditional lease signed with United way location.

New potential location: Restore building on Second Line

Awaiting answers from MOH regarding information requested by architect firm

#### OHT:

- For the foreseeable future, the clinical leaders from GHC, the Superior FHT and the Algoma NPLC will fill the chair position on a rotation basis until a permanent chair is found.
- NP recruitment strategy work group has started their work
- Primary Care Crisis task Force has been created. Clear deliverables will be communicated later.

#### **MOH Announcements:**

See joint Letter from NPLC Association regarding funding.

# <u>MISC</u>

<u>Nil</u>

### Dashboard:

Initiatives/actionable items	Status	
Ottawa model implementation (tobacco cessation)	On going 2024	
Digital health initiative implementation	Implementation of e-referrals- COMPLETED	
	Funding secured through OH to cover cost for next	
	2 years COMPLETED-UPDATE: Temp funding	
	ended. Cost will absorbed in budget	
Website updates	ongoing, portal revamp (COMPLETED)	
Participation in CQIP	COMPLETED	
Total patient panel 3200 by end of April 2024	February 2023 target: Completed	
	April 2024: <b>ongoing 3020</b>	
Strategic Plan: COMMITTEE REVIEW,	COMPLETED	
Women's health business proposal	- DENIED	



Community women's health appointments (goal 1 clinic per week)	- To date 1/month confirmed. ( Dr Fam and NPJuli) Ongoing
Explore in-clinic phlebotomy (discussions with lifelabs)	COMPLETED
Annual Operating plan due date: submission to MOH (May 2024)	-
Patient advisory committee	Implementation deadline 09/2024
Education programs	Chronic pain management- New cohort starting on April 2024
	Depression-anxiety – tentative 05/2024. Weight management- on hold
OHT Frailty identification	Pilot ongoing (contractor RN funded by OHT) Healthy aging 6 week education seminar COMPLETED
QIP submission by March 31st 2024	- COMPLETED
AFS Partnership	MOU drafting: Completed NP recruitment: <b>COMPLETED</b>
Health and Safety	Training: OHS – May 2024 WHMIS- November 2024 Monthly Inspection: UP TO DATE



		2023	2024
		Compliance	Compliance
Month	Training	Rate	Rate
	Training	nate	nate
January	Workplace		
February	Violence	100%	100%
March	Privacy	100%	80%
April	CPR Re- Certification/N95 Mask Fit	100%	(In Progress N95 Masks/Pending CPR Dates set)
May	OHS	20070	Dutos set,
June	Equity, Inclusion &Diversity/Indigen ous	N/A	(New Training Planned for June 28)
July			,
August			
September	Accessibility & Fire Drill	100%	
October	IPAC & PPE	100%	
November	WHMIS	100%	
December	College Registrations	100%	

<sup>\*</sup> Policy Review is done as needed

Key Performance Indicators	April	May	June
Tatal Namelan (1) in Danie	721 (avg		
Total Number of Visits Per Month	600:2022-		
Month	2023)		
Total Number of Patient			
Complaints Received	0		
	4		
Total Number of Incident	(clerical		
Reports Completed	errors)		

