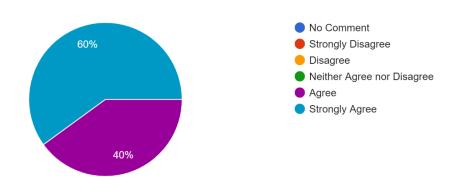
Board Evaluation Survey 2023-2024

1. Strategic Planning

5 responses



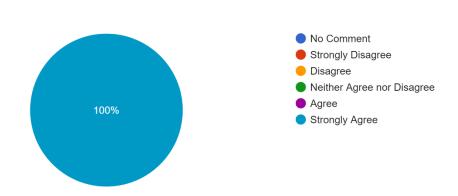
Comments (2 responses)

KPIs need to be more defined and tangible

Referred to at each meeting with markers for success noted

2. Financial Oversight

5 responses



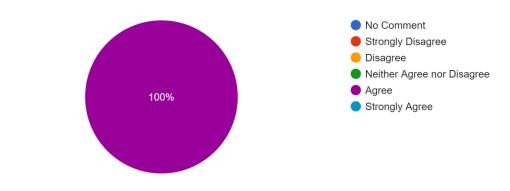
Comments (2 responses)

thorough assessment of financial status

Transparency and openness

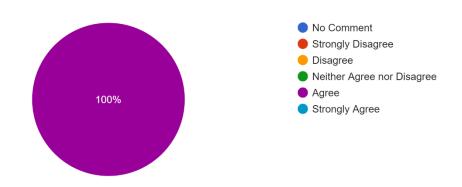
3. Quality Improvement

5 responses



4. Risk Management

5 responses

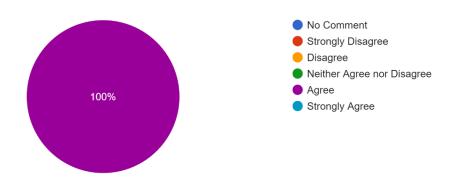


Comments (1 response)

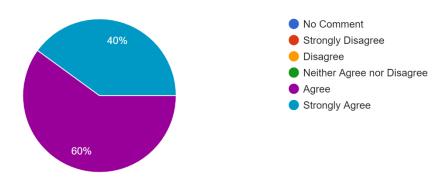
in process of having risk identified and mitigation measures identified should be on an annual basis

5. The Board understands and performs its governance role, and does not become overly involved in management issues

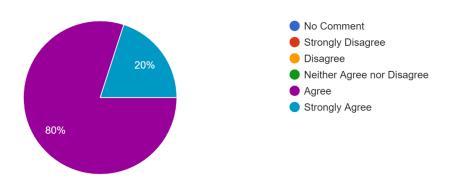
5 responses



6. The Board makes decisions that are consistent with the organizations mission, vision, and values 5 responses



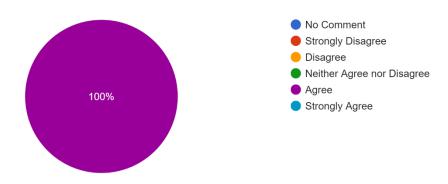
7. The Board ensures the strategic plan is being implemented and makes decisions that are consistent with the strategic plan ⁵ responses



Comments (2 responses)

I think we need more defined plan but the MOH delays make decision making very difficult refers to the plan for all decisions

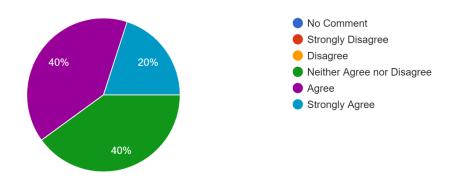
8. The Board has the necessary committees to do its work 5 responses



Comments (1 response)

more transparency with committees required

9. Committee terms of reference (ToR) are used to fulfill roles and responsibilities 5 responses

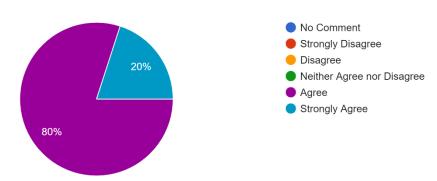


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Comments (1 response)

redefining Governance TOR in process

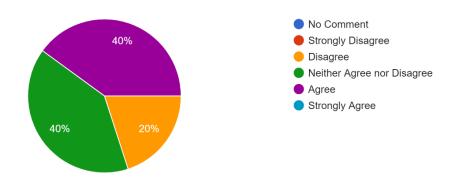
10. Committee reports are effective in providing necessary information to the Board 5 responses



Comments (1 response)

minutes seem to be the reports but each chair should be providing insight into discussions at committee level

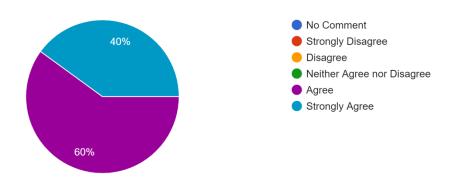
11. Each committee evaluates its own performance and results are acted upon 5 responses



Comments (1 response)

no committee evaluations have been shared

12. The Board meets a sufficient amount of times per year 5 responses

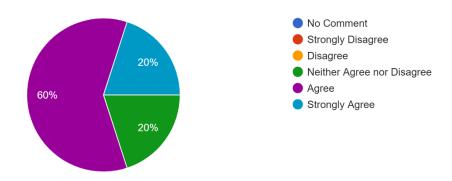


Comments (1 response)

full attendance has been unstable

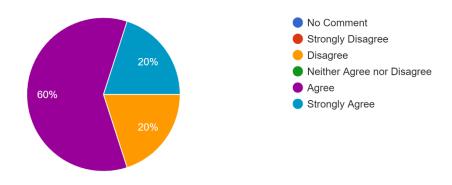
13. The Board meets at the appropriate time of day

5 responses



$14. \ \mbox{Meeting}$ materials are generally received in advance of the meetings

5 responses

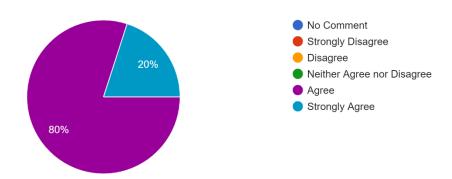


Comments (2 responses)

There needs to be improvement in this area.

not always comprehensive

15. Materials are appropriate and prepare members to make decisions 5 responses

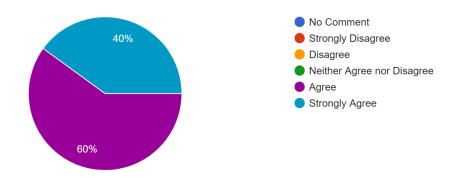


Comments (1 response)

mostly discussion about meeting materials helps with clarifications and assessment of decision making points

16. Meeting discussions focus on the most relevant topics, issues and concerns which support the Clinic

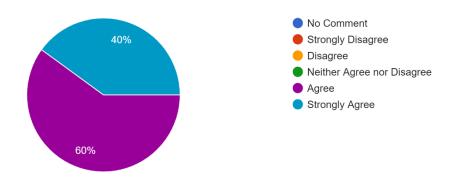
5 responses



Comments (1 response)

Always on topic

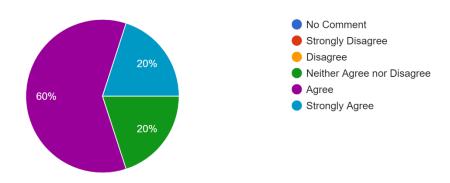
17. Meetings are structured so there is sufficient time for discussion of decision items 5 responses



Comments (1 response)

Flexible and respectful response to board

18. The Board deals with in-camera business appropriately 5 responses

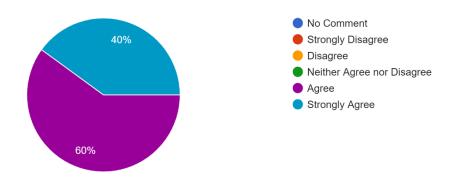


Comments (1 response)

minimal need but perhaps considerations for certain things necessary

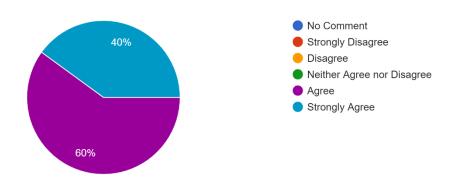
19. Minutes accurately reflect Board discussions and processes

5 responses



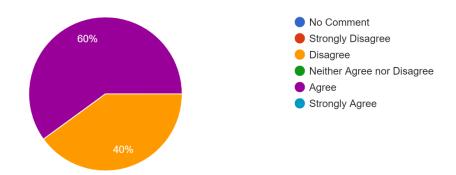
20. Board meetings are productive

5 responses



21. Virtual Board Meetings (Zoom) are effective

5 responses



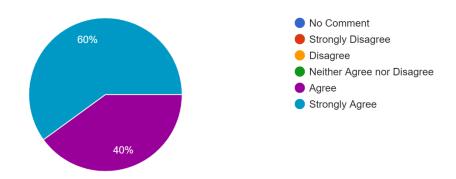
Comments (2 responses)

Part of being on a board is the interaction with board members and making friends. You do not get that in Virtual meetings

does not encourage effective discussion

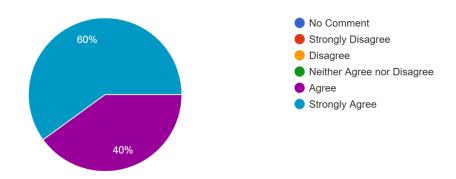
22. Board members contribute their skill and experience

5 responses



23. The division of authority and responsibilities of the Board and the Executive Director-NP Lead are clear

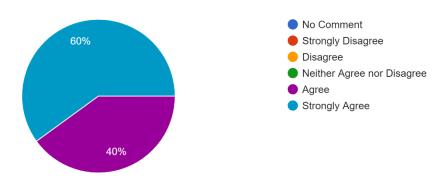
5 responses



Comments (1 response)

Clear determination and occasional clarification

24. Board members respect and value the views of all members of the Board $_{\rm 5\,responses}$

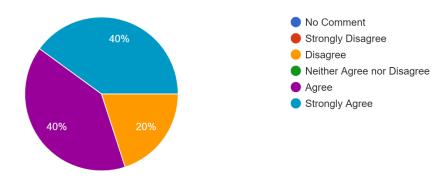


Comments (1 response)

Mutual respect among all members

25. Board Members come prepared to meetings

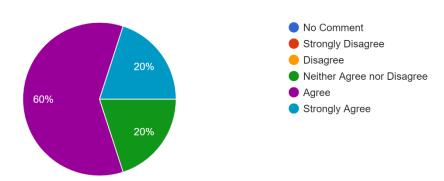
5 responses



Comments (1 response)

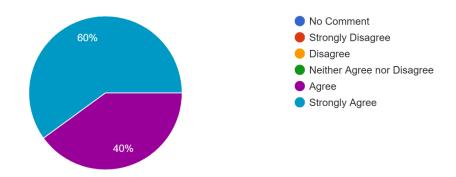
Some board members are not prepared for the meeting

26. The Board Portal is readily accessible and used by Board members 5 responses



27. Board members treat each other with courtesy and respect

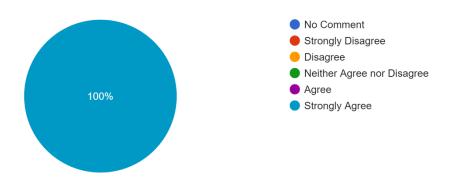
5 responses



Comments (1 response)

A diverse unified membership willing to learn from one another

28. Board members respect and value the contributions of the Executive Director-NP Lead 5 responses

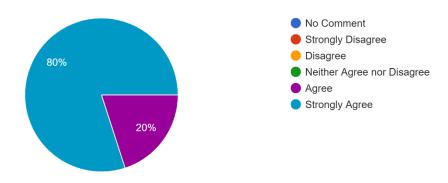


Comments (1 response)

NP Lead highly regarded and respected

29. Board members respect the confidentiality of Board discussions

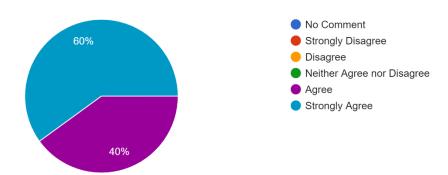
5 responses



Comments (1 response)

Much integrity

30. Board members declare conflicts as required 5 responses

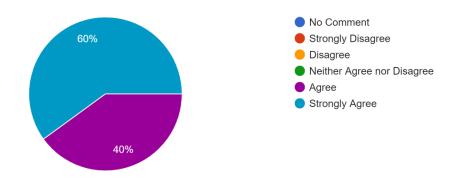


Comments (1 response)

Communication open and honest

31. Board members are aware of and adhere to the Board Code of Conduct $\,$

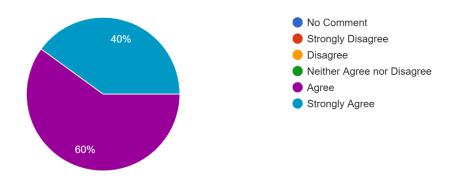
5 responses



Comments (1 response)

there should be an annually requirement for board members to acknowledge review of both code of conduct and conflict of interest

32. The Board currently has an appropriate range of expertise, experience/background, skills set, and diversity to make it an effective governing body 5 responses

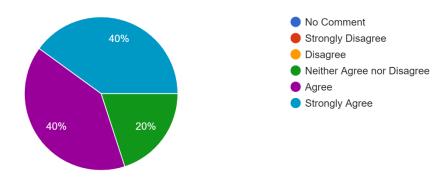


Comments (1 response)

We need to work on the diversity aspect.

33. The Board utilizes an effective process for identifying the characteristics that new members should bring to the Board

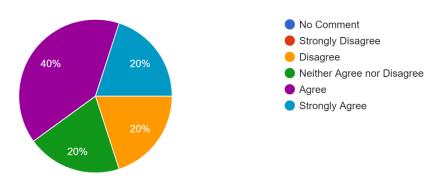
5 responses



Comments (1 response)

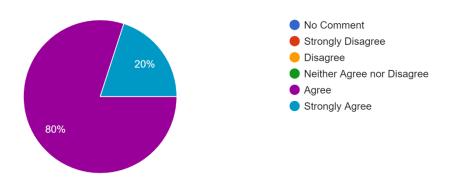
try to follow the skills matrix

34. Board member orientation was timely, relevant, and adequate $_{\rm 5\,responses}$

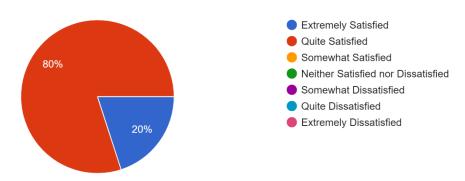


35. My understanding about the requirements of serving on the Board were consistent with my actual experience of Board work

5 responses



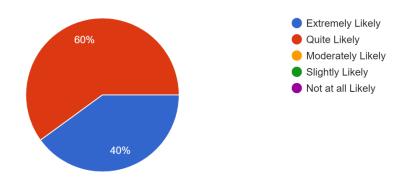
36. Please rate you overall volunteer experience for the past year with our organization 5 responses



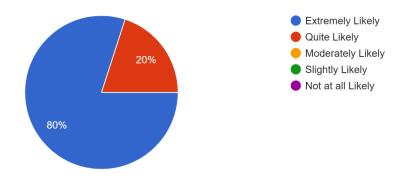
Comments (1 response)

Clear realistic expectations

37. How likely are you to continue volunteering at our organization in the future $_{\mbox{\scriptsize 5 responses}}$



38. How likely are you to recommend our organization to others as a place to volunteer? $_{5\, \rm responses}$



Comments (1 response)

A wonderful team of collaborators