

Health System Changes Webinar

November 14, 2024



Alliance for Healthier Communities
Alliance pour des communautés en santé

ACKNOWLEDGEMENT OF TRADITIONAL INDIGENOUS TERRITORIES

We recognize that the work of the Alliance for Healthier Communities and Alliance members takes place across what is now called Ontario on traditional territories of the Indigenous people who have lived here since time immemorial and have deep connections to these lands. We further acknowledge that Ontario is covered by 46 treaties, agreements and land purchases, as well as unceded territories. We are grateful for the opportunity to live, meet and work on this territory.

Ontario continues to be home to vibrant, diverse Indigenous communities who have distinct and specific histories and needs, as well as constitutionally protected and treaty rights. We honour this diversity and respect the knowledge, leadership and governance frameworks within Indigenous communities. In recognition of this, we commit to building allyship relationships with First Nation, Inuit and Métis peoples in order to enhance our knowledge and appreciation of the many histories and voices within Ontario. We also commit to sharing and upholding responsibilities to all who now live on these lands, the land itself and the resources that make our lives possible.

Housekeeping

Attendees are automatically muted.



Attendees are invited to turn their cameras on to interact with your fellow attendees



Live transcription can be enabled on your zoom toolbar to generate automated closed captioning



Attendees are encouraged to use the chat to ask questions or discuss with fellow attendees



You can toggle between gallery view and speaker view based on your preference

Help Desk

If you require assistance,
please send a **chat message**
directly to Corinne Christie

Or e-mail

Corinne.Christie@allianceon.org



Welcome!
Bienvenue!

M'Tallawin, Kweh, Boozhoo, Ahnee,
Shekóli, Shé:kon, Tansi, Watchiya



Alliance for Healthier Communities
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Agenda

Welcome and Land Acknowledgement

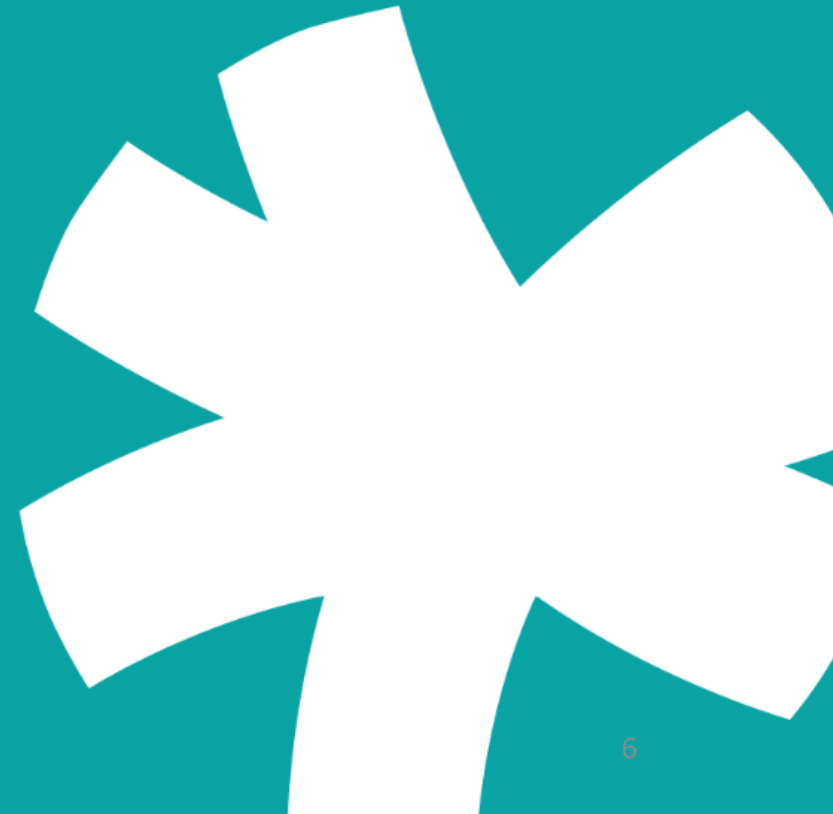
Small Group Networking

Health System Updates

- **Political Landscape**
- **Ministry of Health**
- **Ontario Health**
- **Association Landscape Collaboration**
- **Government Relations and Advocacy**

Reminders and Upcoming Events

Wrap up



BREAKOUT SESSION (15 minutes)

- ✓ **Introductions: name, organization, what part of Ontario**
Présentations : nom, organisation, quelle partie de l'Ontario
- ✓ **What has been the biggest success of the past year?**
Quel a été le plus grand succès de l'année écoulée ?
- ✓ **What challenges and opportunities does your organization anticipate in the upcoming year?**
Quels défis et opportunités votre organisation anticipe-t-elle pour l'année à venir ?
- ✓ **Any supports you would like to see from the Alliance?**
Any questions you have for your fellow Board members?
Y a-t-il des formes de soutien que vous souhaiteriez recevoir de la part de l'Alliance ? Avez-vous des questions à adresser aux autres membres du Conseil d'administration ?



REPORT BACK

Type one highlight from your conversation in the chat box



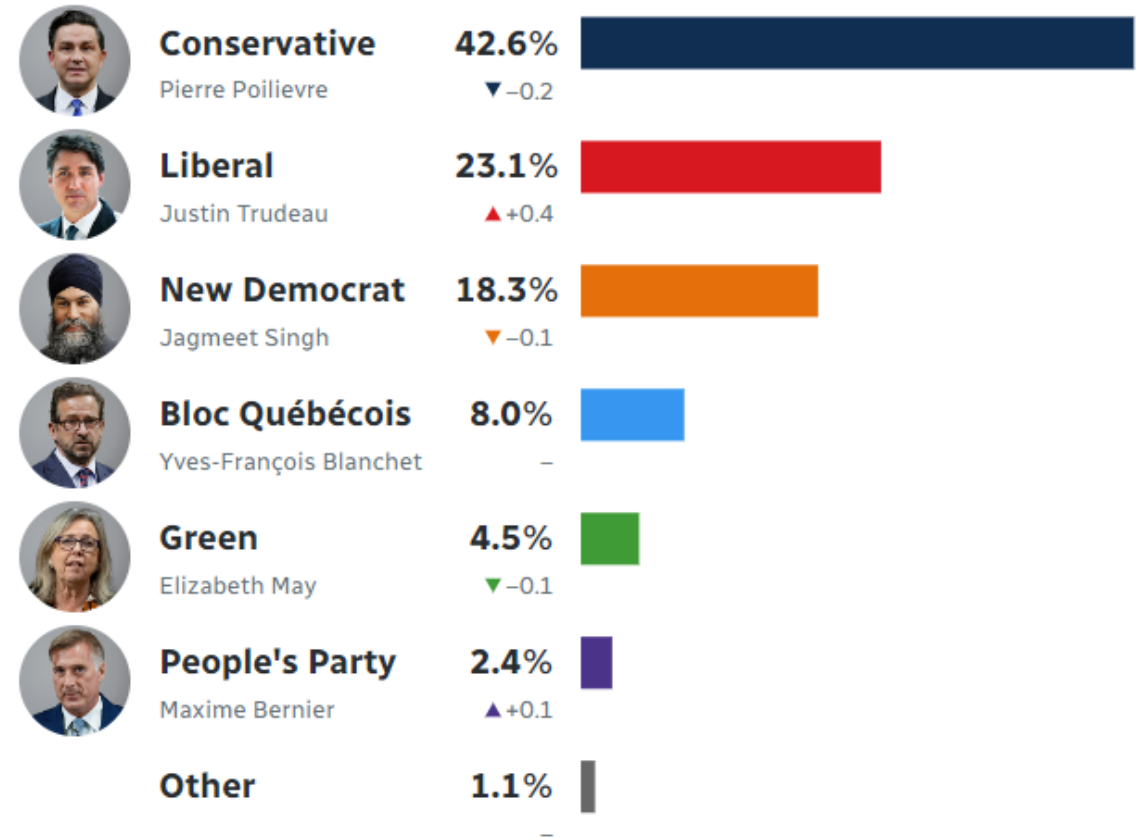


Health System Updates

Political Landscape

FEDS: Looming election on the horizon

- If an election were held today, the Conservatives lead by nearly 20 points over the Liberals and would win a massive majority government.
- The end of the Liberal-NDP deal returns Canadians to traditional minority Parliament politics.
- The Liberals only need to secure the support of the Bloc or the NDP to win confidence votes and avoid early elections.
- A Federal Election could be called anytime between now and October 2025.



▲▼ Arrows indicate change in party support since Oct. 7, 2024.

Poll tracker updated Oct. 15, 2024, at 11:25 a.m.

Provincial Government

Early Election Speculation

- Fundraising
- Candidates in place
- Announcements
- Best Guess Spring Election
- Not determined



Evidence of Electioneering

- Ford's Progressive Conservatives are in electioneering mode
- Looking for wins, quick wins and announcements in Progressive Conservative strongholds
- Government less likely to do announcements or investments in Liberal or NDP strongholds, unless it's a swing riding.
- Examples include announcements at member centres.

Deputy Minister and Minister of Health Jones and other MPPs announced an investment of over \$14 million to connect up to 49,000 people to primary care teams in Toronto. The Announcement was made at TAIBU CHC and was part of the \$110M previously announced



Ontario Protecting Communities and Supporting Addiction Recovery with New Treatment Hubs

- On August 20th, The Ontario government announced that it is protecting the safety of children and communities by banning supervised drug consumption sites within 200 metres of schools and childcare centres.
- In order to restrict access to dangerous and illegal drugs moving forward, the government will also introduce legislation this fall that would, if passed, prohibit municipalities or any organization from standing up new consumption sites or participating in federal so-called “safer” supply initiatives.
- If passed, the legislation will also prohibit municipalities from requesting the decriminalization of illegal drugs from the federal government.
- As part of a comprehensive system of care that prioritizes community safety and focuses on giving people their lives back through treatment and recovery, as well as upstream investments in prevention, the province is investing \$378 million in 19 new Homelessness and Addiction Recovery Treatment (HART) Hubs.

Ontario's Fall Economic Statement (FES)

- On **October 30**, the provincial government released the [2024 Ontario Economic Outlook and Fiscal Review \(English\)](#) or [Perspectives économiques et revue financière de l'Ontario 2024 \(Français\)](#).
- Ontario Finance Minister Bethenfalvy's [statement](#) focused on Ontario's **improving fiscal position and provincial credit rating, building highways and transit, reducing gridlock, and improving affordability issues** impacting individuals and families.

Ontario's Fall Economic Statement: Summary

Health Care Investments Announced in 2024 FES

- The government announced plans to:
 - Invest an estimated **\$88 million over three years to expand Learn and Stay grants** for 1,360 eligible undergraduate students who commit to practicing family medicine with a full roster of patients once they graduate (beginning in 2026). It is estimated the total investment will enable the connection of an additional 1.36 million people to primary care based on average attachment rates for family doctors.
 - Expand access for families who are seeking fertility treatment. Beginning in 2025–26, the government will invest an additional **\$150 million over two years to expand the Ontario Fertility Program (OFP)**.

Ontario's Fall Economic Statement: Summary Cont'd

- Prioritizing access for Ontario residents for medical school seats and expanding medical school education to enhance health care capacity and access to primary care services.
- The government is investing more than \$13 million over three years, starting in 2024–25, to establish an **Amyotrophic Lateral Sclerosis (ALS) provincial program** and expand regional services into Northern Ontario.
- The government is investing close to an additional **\$17 million over the next three years** to expand access to services and activities for seniors through **100 new Seniors Active Living Centres (SALC) programs** across the province.

Ontario's Fall Economic Statement: Analysis

What is Missing from the 2024 FES

- Urgency around addressing the primary sector investment crises or a plan on how the Ontario Government will address the pressures workers face related to the cost-of-living crisis.
- Explicit investments to address the cost-of-living crisis facing health care workers demonstrates the need for urgent action.
- Details on the scope of Dr. Jane Philpott's Primary Care Action team mandate, and how the government plans to commit to fund its stated goal of "100% attachment rates to primary care" for everyone in Ontario.

Ontario's Fall Economic Statement: Next Steps

- The Fall Economic Statement includes a commitment to better services for Ontarians while addressing the costs of living, but nothing is being done about the compensation crisis facing health care workers and the organizations they work for.
- **The Alliance has shared a plan on how we will advocate over the next 45 days for immediate funding in Budget 2025** for our members to support operational, human resource and capital pressures through ongoing advocacy asks, across all MPP ridings where Alliance member organizations serve people in Ontario.

Ministry of Health

Ontario Medical Association (OMA) Arbitration Award for Year 1 of Deal with Doctors Announced

- On **September 12th, 2024**, the **OMA** announced that a Board of Arbitration, chaired by Mr. William Kaplan, released a decision awarding a **9.95 percent increase** for the **first year of a four-year agreement** between the **Ontario government and Ontario's doctors**.
- The award is **retroactive to April 1, 2024**.
- The **next three years of the Physician Services Agreement will continue to be negotiated** between the province and the OMA.

Dr. Jane Philpott to Chair Primary Care Action Team

- Dr. Jane Philpott will serve as chair and lead a new primary care action team with a mandate to connect every person in Ontario to primary health care within the next five years.
- Starting December 1, 2024, in her new role, Dr. Philpott will oversee this action-oriented group supported by the Ministry of Health.
- Plan will ensure Minister of Health can further expand team-based primary health care across the province. Plan to include:
 - More convenient access to existing teams
 - Better service on weekends and after-hours
 - Reducing the significant administrative burden on family doctors & Primary Care Providers
 - Improving connections to specialists and digital tools.



Ontario Health

Ontario Health's 2024/2025 Annual Business Plan (ABP)

- Ontario Health (OH) has released its [Annual Business Plan \(ABP\) for the 2024-2025 fiscal year](#).
- OH's ABP is a “critical planning document that sets out how [OH] will **deliver on the government's overarching goals and priorities** over the next three years, with a focus on **fiscal year 2024/25**. The work presented in the 2024/25 ABP is **guided by the priorities outlined in the Ministry of Health's (MOH's) *Your Health Plan* and Letter of Direction to Ontario Health and the strategic priorities letter from the Ministry of Long-Term Care (MLTC)**” (p. 4).



Ontario Health's 2024/2025 Annual Business Plan(ABP): Delivery Priorities

Ontario Health's 2024/2025 ABP is centred around **6 Delivery Priorities:**

- **Reduce health inequities:** This ABP outlines OH's focus areas for reducing health inequities (OH stresses that it applies this lens throughout the plan).
- **Advance the *Your Health* focus on the right care in the right place through transforming care with the person at the centre:** This ABP outlines OH's areas of focus to advance health system integration and care for patients and care partners through a person-centred approach.
- **Advance the *Your Health* focus on faster access to care and supporting health care workers through health system operational management, coordination, performance measurement and management, and integration:** This ABP outlines OH's areas of focus aiming to improve the experience of Ontarians in accessing time sensitive-care and support front-line staff.

Ontario Health's 2024/2025 ABP: Delivery Priorities Con't

Ontario Health's 2024/2025 ABP is centred around **6 Delivery Priorities**:

- **Enhance clinical care and service excellence:** This ABP outlines OH's planned activities and deliverables to enhance its provincial clinical programs and services.
- **Maximize system value by applying evidence:** This ABP outlines OH's steps towards strengthening its capacity to collect, share, integrate, analyze and react to data and evidence. OH also details its commitment and work towards establishing itself as a core provincial data utility for the province and collaborating with the MOH to establish new data authorities that enable the agency's ability to drive the government's improvement agendas.
- **Strengthen Ontario Health's ability to lead:** This ABP highlights OH's planned activities and deliverables to enhance OH's organizational effectiveness through a strong, engaged, connected, diverse, and accountable workforce, and how it will support the government's plans for supply chain centralization.

Ontario Health Mental Health and Addictions Centre of Excellence (MHA CoE)

Responsible for:

- The MHA CoE supports Ontario in building a **comprehensive and connected mental health and addictions system**.
- It plays a critical role in **overseeing the delivery and quality** of mental health and addictions services and supports, including system management, supporting quality improvement, disseminating evidence, and setting service expectations.
- The MHA CoE will also help implement **key priorities within the Roadmap to Wellness**, the province's plan to build a comprehensive and connected mental health and addictions system.
- The MHA CoE will apply a **system improvement approach** like that of Cancer Care Ontario (now Ontario Health), and other successful provincial agencies.

Mental Health and Addictions Centre of Excellence (MHA CoE) Clinical Priorities Areas of Focus

- **Depression & Anxiety-related Disorders Clinical Program**
 - Enhance and integrate services across the depression & anxiety-related disorders continuum of care to ensure an accessible, standardized, evidence-based and high-quality system.
 - Multiple areas of focus for this work to ensure a coordinated and connected stepped-care model.
 - Ontario Structured Psychotherapy Program.
- **Substance Use Disorders Clinical Program**
 - Improve the health and well-being for and with people who use substances through increased access to and delivery of high-quality, evidence-informed care that is respectful, trauma-informed, and compassionate.
 - Enhance primary and community care services, and integrate mental health, addictions, and medical care to improve client and system outcomes.

Mental Health and Addictions Centre of Excellence (MHA CoE) Clinical Priorities Areas of Focus Cont'd

- **Schizophrenia & Psychosis Clinical Program**

- To ensure standardized, high-quality services for schizophrenia and psychosis are available across the lifespan to address the needs of Ontarians.
- The first area of focus for this work is early psychosis intervention.

- **Eating Disorders Clinical Program**

- To ensure an accessible, standardized, evidence-based, and high-quality provincial eating disorders system in Ontario.
- The first area of focus for this work is outpatient care.

MHA Provincial Data Set:

Minimum set of routinely collected, client-level, standardized data elements that support direct service delivery and enable consistent and comparable reporting of service utilization, client outcomes & client characteristics across the Ontario Mental Health and Addictions sector

Who receives, what **services**, from **whom**, **when**, at what **cost**, and with what **effect**

Ontario Health Team Priorities

- OHT Attribution Model – Enhancements
- OHT Acceleration – The I12
- OHT Designation - Regulation On Hold
- Primary Care Networks
- Clinical Pathways
- Evaluating OHT success



Multi-Sector Service Accountability Agreement (MSAA) modernization

- Service Accountability Agreements (SAA) advisory committee has been put on hold
- Each association is having 1:1 consultations with SAA lead at Ontario Health
 - Opportunity for OH to reflect on what they heard through the SAA advisory process
 - Reflected that a lot has evolved in the system since starting the SAA refresh process
 - Considering the planning processes (CAPS (Community Accountability Planning Submission), HAPS (Hospital Annual Planning Submission), LAPS (Long-Term Care Annual Planning Submission) and how to better align these tools and considering options given the April 1st fiscal year and misalignment with funding confirmations in the fall.
 - Meetings held in July – no updates since that time

Association Landscape Collaboration

Primary Care Collaborative (PCC) Update: Priorities & Activities



Shared Priorities

1. Expansion of Interprofessional primary care teams (IPCTs) and provision of the necessary infrastructure, inclusive of mental health, traditional healing, and a focus on the Social Determinants of Health
2. Increased accountability and transparency across primary care and stakeholders for health equity.
3. Position primary care as the foundation for Ontario Health Teams.
4. Equitable and sustainable support and recognition of the Indigenous Primary Health Care Council's Provincial Indigenous Integrated Health Hub, as well as the importance of safeguarding the self-determination of First Nations, Inuit and Métis-led health system transformation efforts.

Activities:

- Joint Pre-Budget Submission
- Support the implementation of IPCTs with proposal to Ontario Health (OH)
- Contract Modernization (AFHTO/NPLCA/Alliance)
- Primary Care Networks and Ontario Health Team development and implementation
- Joint letter submitted to Ministry of Health (MOH) regarding remaining \$60M IPCT
- Monthly meetings MOH/OH/PCC
- Meetings with key decision makers & other provincial partners

Government Relations & Advocacy

Rural, Remote, and Northern (RRN) Symposium Highlights – Overview of Event

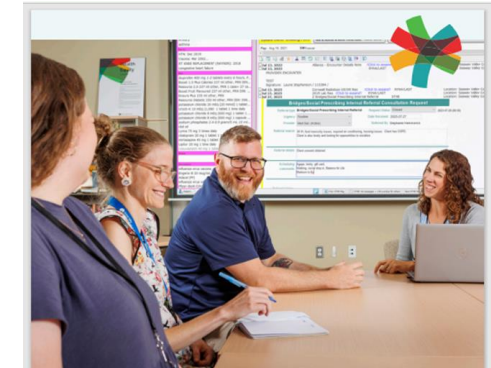
- On June 4, 2024, the Alliance hosted its **first-ever Rural, Remote, and Northern (RRN) Symposium**, facilitated by **Andy Kroeker**, Executive Director of West Elgin Community Health Centre, and **Juanita Lawson**, CEO of NorWest Community Health Centres, who are also the co-chairs of the RRN Committee.
- The RRN Symposium brought together a **diverse group of executive leaders, front-line staff, and board members** from various regions of Rural Ontario to explore and generate strategic discussions on how to **actualize initial steps toward improving and increasing equitable access to community-based, integrated, and interprofessional primary health care for Ontarians living in the province’s RRN communities.**



Proven Practices to Improve Access to Primary Care in Ontario's Rural, Remote and Northern Communities

Demonstrating how Alliance members are increasing and improving access to primary health care in RRN communities

- Current state of primary care accessibility & health issues in RRN communities
- Socio-demographic characteristics of RRN communities that influence social determinants of health
- Highlighting how this work aligns with and supports the core goal of *Your Health: A Plan for Connected and Convenient Care*
- Showcasing Alliance member solutions to pressing RRN primary care issues



Proven Practices to Improve Access to Primary Care in Ontario's Rural, Remote, and Northern Communities

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Alliance members provide the right care in the right place no matter where Ontarians live

Alliance members provide timely, high-quality, team-based, and comprehensive primary health care to Ontarians living in RRN communities. Alliance members aim to reduce the health risks and high expenses associated with travelling long distances to access primary care so that residents living in RRN communities can access the right care in the right place, no matter where they call home (HEC & The Alliance, 2023).



Central CHC, via their *Mobile Unit* endeavours to bring primary health care to rural residents lacking transportation options, housing, and/or health insurance benefits. West Egan CHC provides transportation support to help rural residents attend medical appointments and other critical and social activities and programming. Centre de santé communautaire du Temiskaming provides palliative care, in both French and English, to rural communities that previously did not have access to this type of care.

Because of their care, Alliance Members can address issues such as:

INACCESSIBILITY AND UNAVAILABILITY OF HEALTHCARE

Rural residents are losing access to primary care at a rate 4 times faster than urban residents (ICMA, 2024).

The Rural Ontario Municipal Association (ROMA) 2024 estimates that about 125,000 rural residents do not have access to primary care, which is a similar estimate to the City of Toronto alone.

GEOGRAPHY AND TRANSPORTATION ISSUES

RRN residents live far from healthcare services due to the region's vast geography, significantly reducing their access to primary care due to how expensive and timely it is to travel such distances (ROMA, 2024; Shah et al., 2020).

RRN residents who do not own a vehicle or live in communities with poor transportation infrastructure and limited economic resources face significant barriers to receiving care.

Ontario Community Health Market Salary Review 2023

The Ontario Community Health survey was a collaborative effort by 10 provincial associations to provide insightful data for community care providers in Ontario



Eckler facilitated the process by defining the survey content, administering the survey, and aggregating and analyzing the results

Community Health Retention and Recruitment Advocacy Campaign

- The 10 Associations and Enterprise launched the first phase of the campaign in June
- The second phase was launched October 17th
- **UPDATED: *For Us. For You.***

toolkit:

https://www.dropbox.com/scl/fo/hmtxa56a72q4x3m4fktyk/AOOscD4j2LcEvQDMZwl_NEg?rlkey=i7qmsa2g6x4z8ws3i0t5d3lga&st=t9vw5c3m&dl=0



Petition & Additional Tailored Advocacy Tools

- To amplify our messaging and advocacy to close the wage gap, the *For Us. For You.* Campaign has **launched a petition**. We invite all supporters of the campaign (e.g., staff, volunteers, board members, community members) to sign the petition.
 - To access and sign the petition, please click [here](#).
- Pre-Budget Submission Template – [English](#) / [Français](#)
- Pre-Budget Letter Template – [English](#) / [Français](#)
- [Recruitment and Retention Advocacy: A How to Guide](#)
- For Us. For You. EL/Board MPP Template Letter for PC, NDP, and LIB, Greens, & IND – [English](#) / [Français](#)
- Staff Template letter – [English](#) / [Français](#)
- Community letter – [English](#) / [Français](#)
- Social media messages: [English](#) / [Français](#) (to be used with these social media graphics: [English](#) / [Français](#))
- [Petition Link](#) & [Poster](#)

Queen's Park Lunch Reception & Advocacy Day

- Alliance is organizing a Queen's Park **Future of Community Health Day** on Tuesday, November 26, 2024
- Invitations to specific member centres have been extended
- Invitees will include: All MPPs and political staffers, Key Cabinet Ministers, Parliamentary Assistants, staff and high-level bureaucrats



Goals



Increase awareness of the health human resource crisis in the community health sector and the impact it has on patient care and broader health care system.



Establish a **unified voice** for the community health sector to advocate for solutions to the health human resource crisis and wage gap (while respecting the need for individual advocacy on key sector issues).



Equip **members (you!)** to engage in grassroots advocacy locally.



Mobilize the Government of Ontario to comprehensively address urgent health human resource challenges in the community health sector in **Budget 2025**.

Ask to government



Commit to investing over \$500 million annually over the next five years in Budget 2025 to close the wage gap between community health and other sectors, align the community health sector's compensation rates with industry standards, and provide sustainable and ongoing annual increases to community health workers in line with projected inflation.



Address Bill 124 shortfalls immediately, as has been addressed in other sectors.



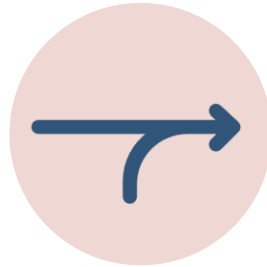
Establish a community health human resources working group with key government stakeholders across relevant ministries to identify sustainable approaches and initiatives to build a workforce that can deliver timely, accessible, and high-quality community health services to Ontarians.

Optimizing Advocacy

Getting government on your side



Collaboration over conflict and a "no surprises" approach



Align your asks to their policies and priorities



Bring them clear solutions to their problems



Find a way to **get on their platforms**

Alliance Government Relations Summary

- **Health Human Resources (HHR)** – Along with 10 Associations, work on the HHR and Retention and Recruitment (R&R) campaign “*For Us. For You*” continues with Enterprise Health.
 - Queens Park Day December 5
 - Joint Pre-Budget Submission
- **Operational Increases** – Working in partnership with Indigenous Primary Health Care Council, towards improving government relationships with support from ONPoint.
- **Homelessness and Addiction Recovery Treatment (HART) Hubs and Consumption and Treatment Services (CTS)** – Together with a coalition of members and non-members providing CTS and Harm Reduction services, working on policy development around HART Hubs with support from Navigator.
- **Primary Care Collaborative** – Joint Pre-Budget Submission, collective advocacy

The background features a repeating pattern of wavy lines. The top and bottom rows consist of solid orange and red waves, respectively. The middle rows are more complex, with some waves being solid (green and teal) and others filled with a mosaic of small triangles in various colors (orange, green, red, black, blue).

Questions



REMINDERS AND UPCOMING EVENTS

Board Mentorship Program

- The Board Mentorship program is for new and experienced Board members who would like to get connected and share learnings and experiences.
- **How it works:**
 - Fill out a short survey. Indicate if you would like to be a mentor or a mentee, include your contact information and language preference.
 - Alliance will connect mentors and mentees through email.
 - You can decide on the frequency and time of virtual meetings that will work for both parties.



Survey link: [Mentorship program survey / Sondage sur le programme de mentorat](#)

Annual Conference: Board Governance Stream

Save the Date: June 4-5, 2025

What Board Governance topics and issues are you interested in?



Transformative Change Awards 2025

Submit a nomination by December 23

- Call for nominations now open: **Transformative Change Awards, Adrianna Tetley Legacy Award, Denise Brooks Health Equity Champion Award or Joe Leonard Award**
- **Deadline to submit nominations: December 23, 2024**
- For more information and to submit a nomination, visit [our website](#)
- Join Awards Selection Committee (free gala ticket); submit form by December 23, 2024: [EN](#) | [FR](#)
- Questions: oleksandra.budna@allianceon.org



Learn more about 2024 award recipients and watch Transformative Change Award videos on [our website](#).

Register for the Governing for Health Equity Training today!

To learn more and register,
visit our website:
[English](#) | [French](#)

The cost is \$750 per Board with **unlimited
access for three (3) years.**

For questions,
please email Oleksandra Budna at
oleksandra.budna@allianceon.org



Alliance for Healthier Communities
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Governing for Health Equity

Training for Boards of
Community-Centred Health and
Social Services Organizations
Tool Book



Alliance for Healthier Communities
Advancing Health Equity in Ontario

Self-Assessment Tool

- Health Equity Charter resolution in November 2020: Alliance members committed to reviewing their progress putting Health Equity Charter into action on an annual basis.
- Help assess health equity work, identify strengths and challenges, develop key actions
- Short report outlining key successes, priority actions and additional supports required
- Available in [English](#) and [French](#) (portal access required)



Upcoming Events

Board Liaison Education and Networking Webinar

Thursday, January 30, 2025 | 5:30-7 p.m.

Register: [Meeting Registration - Zoom](#)



POLL

Was this Health System Changes webinar useful?

- Yes
- No
- Not sure

Suggestions for improvement?

- *Type in the chat*
- *Fill out an evaluation form (link in the chat)*





**Merci!
Miigwetch!
Thank you!**



Send any questions to:

Oleksandra Budna

oleksandra.budna@allianceON.org

**Please fill out an
evaluation survey!**