

# Strategic Plan 2016-2019

The Algoma NPLC is committed to providing timely, patient-centered, innovative, excellent primary care.

Together, improving quality of life through a collaborative health care team.

## PRIORITIES

Recruit and retain the best and brightest talent

- Position Algoma NPLC as an employer of choice
- Attain full staffing levels
- Monitor staff engagement
- Provide a quality work environment

Proactively foster relationships

- Expand professional networks and advocate for the clinic
- Build collaborative board/ leadership relationship

Strengthen leadership and governance

- Ensure clarity of board role
- Ensure decisions are reflected in policies
- Utilize technology-based resources

Grow patient-centered approach to care

- Measure patient satisfaction and define targets for improvement
- Improve accessibility
- Improve system integration technology

## STRATEGIES

  
Wendy Payne, Board Chair

  
Date of Approval